

Join our team as a

SENIOR BUSINESS ANALYST

Fintech | Software Solutions

Salary negotiable | Medical aid contribution | Provident Fund

ABOUT THE POSITION

We are looking for a vibrant, analytical and innovative individual, who can not only think on their feet but who also has a strong background in the Fintech space to join us in our mission of reducing fraud and increasing the cashflow of our customers.

REQUIREMENTS

- A Bachelor's Degree in Business or related field.
- A minimum of 5 years of experience in Business Analysis or a related field.
- + - 5 Years Fintech Experience
- Experience following an agile methodology.
- Tools Experience: JIRA, Confluence, draw.io, miro, Canva.
- Exceptional analytical and conceptual thinking skills

DUTIES

- Create detailed requirement documentation, user stories, and process flows.
- Facilitate workshops and meetings to gather feedback, resolve conflicts, and make informed decisions.
- Foster a collaborative and high-performing team environment, promoting transparency, trust, and open communication.
- Assist in removing any impediments or roadblocks that may hinder the team's progress.
- Support the development team in achieving their goals, providing guidance on best practices and Agile principles.
- Facilitate regular retrospectives to identify areas for process improvement, communication enhancement, and team dynamics.
- Encourage a culture of learning, adaptability, and innovation within the team.
- Collaborate with stakeholders to elicit, document, and prioritise requirements, user stories, and acceptance criteria.
- Conduct interviews, workshops, and research to understand business processes and identify improvement opportunities.
- Analyse and prioritise requirements, ensuring they are clear, concise, and aligned with business goals.

ABOUT OUR GROUP

Vision

We enable sustainable business by reducing risk and increasing revenue.

Mission

Empowering people and businesses to safely transact in innovative ways.

Values

Customer First – Respect & Integrity –
Teamwork – Innovation – Excellence

Why work for us?

Industry leaders	Birthday bonuses
Annual awards function	Study support
Fun teambuilding events	Excellent leadership
Employee recognition awards	A family environment
Long term growth opportunities	

About us

We showed a 46% annual growth in 2021 in the digital verifications and payments solutions industry. Our solution driven environment is not only extremely fast paced and agile but maintains exceptionally high standards.