

Join our team as a

BUSINESS ANALYST

Fintech | Software Solutions

Join our team as a Business Analyst. This role presents an exciting opportunity to drive innovation and impactful solutions by identifying market needs, analysing user requirements, and collaborating with our development and cross-functional teams to design and implement cutting-edge solutions. This is your opportunity to make a tangible difference in the financial industry by delivering solutions that meet the evolving needs of our customers.

WHY BITVENTURE?

At our core, we are driven by a powerful vision; to foster sustainable businesses by mitigating risks and boosting revenue. We are the catalyst for innovation and proudly embody the spirit of "Intelligence in Action". Our recent accolade in 2023, the Digital Transformation Award at Africa Tech Week, speaks volumes about our commitment to excellence.

WHAT'S IN IT FOR YOU?

Enter an environment where success is not just encouraged, but inevitable. As a Digital Transformation Industry leader, we offer career growth opportunities as we continue to scale and innovate. Experience a diverse and collaborative team, with competitive remuneration and recognition for your contributions.

WHAT ARE WE LOOKING FOR?

- Bachelor's Degree (NQF level 7) in Business Administration, IT, Computer Science, Economics or related field
- At least 5 years' experience in a business analysis role
- Experience with financial / investment systems advantageous
- Advanced Proficiency in Microsoft Office Suite, and other relevant business analytics systems and tools.
- Strong business acumen and ability to contribute high performing teams
- Excellent communication and stakeholder engagement/customer service skills
- Excellent analytical and reporting skills – with the ability to drive insights and results
- Effective project management and change management skills
- Proactive, innovative and growth mindset
- Agile, with a focus on driving continuous improvement in line with best practice and industry trends

WHAT YOU WILL DO

Requirements and documentation - Collaborate with stakeholders to gather, analyse and document business requirements adhering to standards. Develop solution designs aligning business needs with technical solutions. Provide product support, including customer interaction and query resolution. Create and maintain detailed, organised, and accurate documentation. Supervise and guide the Junior Business Analyst's deliverables, where required.

Business process optimisation - Work closely with the relevant teams in analysing data, existing processes and product performance, identifying trends and opportunities and driving improvements.

Stakeholder engagement and continuous learning - Act as a liaison between business stakeholders, external customers and technical teams. Participate in stakeholder meetings and scoping sessions to gather feedback and align on requirements. Provide weekly and monthly reports regarding initiatives to stakeholders and external customers. Actively engage in continuous learning, staying updated on industry trends.